



# Connections

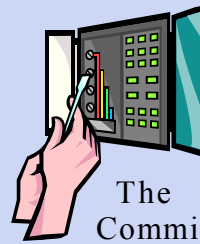
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## The Long and the Short of It . . .

"How do I figure out how much I'm actually paying per minute for my long distance service?" is a question we often hear from our telephone customers. With monthly calling plan fees, minimum usage requirements and hidden regulatory charges from the major long distance carriers, it can certainly add up to a formula for confusion. When all is said and done, you may be in for a surprise! We recently had a customer contact us that had decided to analyze their bill and found they were paying between 25-30¢ per minute depending upon the time of day and where they called. Considering the fact that Hamilton Long Distance has a one-rate plan of 15¢ per minute anytime with no additional monthly fees or minimums to worry about, this customer switched to Hamilton and saved 10-15¢ per minute! They did not have to pay a fee to switch, and now have one-bill convenience.

In short, if you are wondering what you are actually paying, here's a quick way to find out: pull out a copy of your most recent bill and add together any monthly fees you may be paying for a discounted interstate and/or intrastate calling plan, plus the total  
*(continued on next page—see "Long & Short")*



## Service Counts!

The Nebraska Public Service Commission (PSC) requires that Hamilton Telephone Company keep an ongoing record of trouble reports made by its customers. According to the PSC, the trouble index is not allowed to exceed 6 trouble reports per month per 100 access lines. In the last 6 months of 2001, Hamilton Telephone Company was well below this requirement with an average of .88 trouble reports per month per 100 access lines.

Hamilton makes it a priority to provide timely and reliable service. We are continually upgrading our network to ensure that our valued customers receive consistent and quality service — and more than the numbers, that's what counts!

## Give your computer a Spring Cleaning



It's that time of year when we think about "spring cleaning". But, have you ever thought about giving your computer system a cleaning to ensure it performs the best that it can? If so, then bring it in to one of our Hamilton Information Systems locations for a spring cleaning and tune-up.

We'll clean inside your computer case to remove dust and debris, scan your disk drive for errors and viruses, defragment the hard drive, optimize the registry files, and adjust a few things to free up memory and improve your start-up process. And if you bring in your system during the month of May, you will receive \$10 off! Call 694-4707, or stop by our office in

Aurora at 1115 M Street, or in Grand Island at 3341 W. State Street (just north of Conestoga Mall), to schedule your "spring cleaning" today.

Note: the average cost for a system tune-up is \$60. This amount may vary slightly according to your system's needs.

## MAKE BILL PAYING SIMPLE

Start saving both time and money this spring with Automatic Bill Payment. You can have your telephone, cable and internet bill sent directly to your bank for payment. This convenient method saves you both time and a stamp, while ensuring that your account with us is always current. In addition, you will still receive a monthly bill for your records. If you would like to set up your account(s) on the automatic bank payment plan, please contact our business office at 402-694-5101 or 1-800-821-1831 for further details.



We Appreciate Your Business!

# Who's New . . .

**File these names in your current directory!**

## Aurora

Albracht, Carolyn ..... 694-0479  
 Archer, Joshua..... 694-0159  
 Bamesberger, Lorraine ..... 694-3300  
 Banse, Ron ..... 694-0481  
 Berg, Orvillene..... 694-0449  
 Bontz, Jeff & Teresa ..... 694-0180  
 Brewer, Jim ..... 694-0138  
 Briner, Wayne..... 694-0479  
 Classic Aero Service..... 694-0171  
 Collingham, Larry Jr..... 694-0443  
 Cross, Lois ..... 694-0480  
 D-EL-COM ..... 694-0470  
 D-EL-COM (Fax Line)..... 694-0471  
 Dell, Brenna ..... 694-0493  
 Dettman, Mary ..... 694-0482  
 Dorr, Nathaniel ..... 694-0490  
 Elam, Thomas ..... 694-0474  
 Epp, Ardell (Fax Line)..... 694-3056  
 Frames & Fotos by Ediger..... 694-6575  
 Gimpel, Nikki ..... 694-0136  
 Greenwalt, Margie ..... 694-0455  
 Hanneman, Kirk..... 694-5510  
 Hart, Meri..... 694-0451  
 Heckenlively, Randy ..... 694-0454  
 Hunt, Ben & Misty ..... 694-0485  
 Ingram, Troy ..... 694-0161  
 Jennings, Bonnie..... 694-0461  
 Joyce, T ..... 694-2547  
 Joyce, Todd & Angie..... 694-2580  
 Kaup, Nancy (Teen Line) ..... 694-0486  
 Kinney, Vaughn..... 694-0128  
 Loveland, Wendy..... 694-0453  
 Marr, Andrew & Julie..... 694-0492  
 Mason, Larry ..... 694-0472  
 Massing, Alan ..... 694-0463  
 McManus, Keith ..... 694-0467  
 Nielsen, Kristi ..... 694-0459  
 Olson, Eric & Gloria (Fax Line)  
 ..... 694-0487  
 Pantry The..... 694-0466  
 Paris, Matthew ..... 694-0149  
 Peters, K ..... 694-0465  
 Phillips, Julie..... 694-2011  
 Pierce, Jacy ..... 694-0468  
 Richards, Grant & Angela ..... 694-0499  
 Rohnke, Brenda ..... 694-0478  
 Skylark Meats Inc. .... 694-0488  
 Skylark Meats Inc. (Fax Line)  
 ..... 694-0489

Stacy, Christopher ..... 694-0458  
 Steenbock, Robert Mrs..... 694-3686  
 Thieszen, Gustav ..... 694-0447

## Doniphan

Anderson, Todd E ..... 845-2188  
 Heusinkvelt, Troy & Lisa ..... 845-2050  
 Melnick, John ..... 845-2181  
 Nehls, Kenneth ..... 845-2178  
 Nord, Michael ..... 845-2191  
 Ryther, Jeff ..... 845-2199  
 Tunncliff, Robert ..... 845-2172  
 White Farms Trucking, Inc. (Shop)  
 ..... 845-2194

## Giltner

Reeson, Kevan..... 849-2807

## Hampton

Scheimou, Sarah..... 725-3300  
 Straight, Dale..... 725-3580  
 Wyatt, Tera..... 725-3300

## Hordville

Bengston, Penny..... 757-3257

## Marquette

Blue Chip Machining ..... 854-2008  
 Blue Chip Machining (Fax Line)  
 ..... 854-2009  
 Coles, Marlin & Vivian..... 854-2567  
 Collins, Frank & Gerri ..... 854-2554  
 Guthard, Doug & Jennifer..... 854-3274  
 Senn, Jim & Liz..... 854-3336  
 Diamond S Consulting, Inc..... 854-3366

## Phillips

Arnold, Alan & Joann ..... 886-2739  
 Cresson, Dawn ..... 886-2742  
 Gebers, Dennis & Diane ..... 886-2752  
 Larsen, Clifford ..... 886-2744  
 Reese, Ronald D..... 886-2755  
 Wilkerson, Larry & Deb ..... 886-2743

## Stockham

Klippenstein, Marla..... 737-3310

## Trumbull

No Additions



Quote of the Day:

**To cultivate kindness is a valuable part of the business of life.**

— Johnson

## Contact Diggers Hotline

*before you dig... It's the law!*

Whether you're planning to put in a new mailbox, plant trees or shrubs, or dig holes for fence posts and other objects that require digging, we want to remind you to **contact Diggers Hotline at least two business days before you plan to dig.**

**It's the Law. Call their toll-free number at 1-800-331-5666, or log on to their website at [www.ne-diggers.com](http://www.ne-diggers.com) to register for an ID number and to fill out tickets.** All members of the Diggers

Hotline will be notified and your buried lines for phone, cable, natural gas, etc. will be marked within 48 hours (except for weekends and holidays) free of charge.



## Long & Short – cont'd

cost of your direct-dialed calls. Then divide this amount by the total number of direct dialed minutes you used. If you are on a plan that has a minimum monthly fee, don't forget to consider whether or not you actually used up the amount for which you are being charged. Taxes and surcharges can also vary depending upon your provider.

In regards to Hamilton's local customer service, we had another customer comment that it's so nice not having to go through several prompts with long delays just to reach a real live person!

*If you would like assistance in deciphering your long distance bill, please feel free to stop by our office or call one of our friendly customer service representatives at 694-6691. We're here to help you!*